

SOCIAL SERVICES FOR CONCORD RESIDENTS

Community Services Coordinator

The Town of Concord provides social services to Concord and Carlisle residents through the Community Services Department. Bonnie Wilbur, Community Services Coordinator helps families and individuals with referrals and other assistance. Please contact Bonnie for more information on the various programs available to residents. If you are age 60 or older, please contact the Council on Aging at 978-318-3020 for assistance and additional information.

Contact: Bonnie Wilbur

Phone: 978-318-3034 | Fax: 978-369-1281

Email: bwilbur@concordma.gov

Mailing Address

P.O. Box 535
Concord, MA 01742

The Town of Concord – Assistance Programs Information

<https://concordma.gov/898/Assistance-Programs>

Fuel Assistance Program – SMOC

7 Bishop St
Framingham, MA 01702

Any Concord resident interested in applying for the Fuel Assistance Program through SMOC for the 2020-2021 heating season can contact Bonny Wilbur, Community Services Coordinator for an application packet. Please call **978-318-3034** or email; bwilbur@concordma.gov to request and application packet.

If you are age 60 or older, please contact the Concord Council on Aging at **978-318-3020** for additional information.

Good Neighbor Energy Fund

33 Myrtle St
Waltham, MA 02453

The Good Neighbor Energy Fund sponsored by the Salvation Army is taking applications for the 2020 heating season. This program is specifically for those having a gross annual income

between 60%-80% of the state median income level. Income guidelines will be the key determining factor. The GNEF award is \$275 paid directly to the utility company that provides heat (gas or electric) to the home. View the Massachusetts Good Neighbor Energy Fund webpage at <http://magoodneighbor.org> for program details or contact Bonny Wilbur, Community Services Coordinator at **978-318-3034** or email; bwilbur@concordma.gov.

ASSISTANCE PAYING BILLS:

Hugh Cargill Trust

The Hugh Cargill Trust provides funding for Concord residents with emergency financial needs. The source of funds is income from the Trust and from various private and public donations including CMLP.

For emergency financial assistance, please call **978-318-3100**; on hearing the recorded message, dial **extension 2030**. You will then hear another recording; in response, please leave a detailed message containing your name, phone number, and the best time for a committee member to contact you. The committee meets once a month on the 2nd Tuesday.

Hugh Cargill Trust Committee by email: hctc@concordma.gov

Please include in your email the best phone number at which you can be reached; also let us know the best days and times to contact you. All applications and awards are kept confidential.

The Hugh Cargill Trust Committee is appointed by the Concord Select Board. The committee assists the Board by receiving and processing applications for funds from Concord residents with emergency financial needs.

All applications and awards are kept confidential.

Concord Carlisle Community Chest

19 Main St #2 MA
Concord, MA 01742
978-369-5250

Website at <https://www.cccommunitychest.org>

Founded in 1947 as an organization of neighbors helping neighbors, the mission of the Concord-Carlisle Community Chest is to engage our community to help neighbors in need. Local business and individuals share their philanthropic gifts of time, expertise, and financial resources that support essential aid for nonprofit human service organizations serving residents in Concord and Carlisle.

The Community Chest has also established grants for small businesses in need.

Visit their website: <https://www.ccommunitychest.org/apply-for-a-concord-together-business-grant/>

St. Vincent de Paul Society

Holy Family Parish
12 Monument Sq.
Concord, MA 01742

The St. Vincent de Paul Society is a Catholic organization that supports people in need of emergency financial support, regardless of their religious beliefs. They can be reached at **978-369-7442 x 229**

Veterans Services

55 Church St.
Concord, MA 01742
978-318-3038

Dick Krug works with Veterans to provide them with support and guidance. The Veteran's Services Officer responds to daily calls requesting information, advice and assistance. He can also be reached via email at DKrug@concordma.gov

Concord Businesses

There are many additional resources for local businesses that can be found here:

<https://concordma.gov/2567/Resources-for-Businesses>

Note: The information provided here is meant as a guide only, and we strive to keep it updated; however, please contact Bonny Wilbur directly for the most current information.

RESIDENTIAL LOW-INCOME ASSISTANCE RATE APPLICATION

Concord Municipal Light Plant offers a low-income **Residential Assistance Rate** to customers who qualify. The Residential Assistance Rate program provides the reduced rate on the first tier of usage billed each month (600 kWh).

Eligibility Criteria for the discount rate;

- Residential electric account
- Primary dwelling only
- Electric bill is in applicants name
- Applicant is recipient of a means tested benefit (list below), AND
- The total household income is **at or below 60% of state median income** based on the LIHEAP Low Income Eligibility chart (enclosed), proof of income is required

Means Tested program **Income proof must be provided*

Emergency Aid to Elders, Disabled, and Children (EAEDC)

Low Income Home Energy Assistance Program (LIHEAP/SMOC)

Nutrition Assistance Program (SNAP)

Woman, Infants and Children (WIC)

Public /Subsidized Housing

School Breakfast/Lunch Program

Social Security Disability program; SSD, SSDI, SSI **please see back of application for explanation of qualifying benefit*

Transitional Aid to Families with Dependent Children (TAFDC)

Veterans (Chapter 115)

Residential Assistance Rate recipients are required to reapply annually before February 1st to continue to receive reduced rate for the upcoming year. Customer should call to validate renewal application received in a timely manner as renewal applications not received before February 1st will be removed from the program. Eligibility will restart once a completed application and proof of income is received. We do not back date benefits for late applications.

INCOMPLETE APPLICATIONS WILL NOT BE ACCEPTED AND WILL DELAY THE START OF POSSIBLE BENEFITS



CONCORD MUNICIPAL LIGHT PLANT

ELECTRIC | BROADBAND | ENERGY MANAGEMENT

Applications are available by calling Customer Service @ 978-318-3101 or by visiting the town's website at: <http://www.concordma.gov/898/Assistance-Programs>.

Electric Account Number: _____

Applicant Name: _____

Mailing Address: _____

City: _____ Zip: _____

Email: _____ Phone: _____ - _____ - _____

\$_____ Combined household income includes income from **all persons living in the home** to include but not limited to: income received from wages, child support, alimony, retirement benefits (including IRA's), social security, supplemental security income (SSI), permanent social security disability income (SSDI), VA Benefits, interest income from savings, bonds, annuities, etc., gross rental income, gross business income, etc. Copies of tax returns with all schedules and supporting documentation must be submitted.

_____ # Adults living in home (18+)

_____ # Children living in home (under 18)

I certify each of the following to be true; I receive assistance benefits under program(s) checked above. I receive a CMLP bill in my name. I authorize the agency responsible for benefit(s) being received to release information on this application to CMLP. I authorize the administrator of the program checked above to notify the company in the event that my benefits are terminated. I also understand that I am required to notify CMLP if my benefits end.

Date: ____/____/____

Applicant Name: _____

(Please Print)

Applicant Signature: _____

Please mail, email or fax, your completed application, proof of benefit(s) and proof of income to:

1175 Elm Street | PO Box 1029

Concord, MA. 01742-1029

Email: Concordutilities@concordma.gov | Fax: 978-3318-3105

SAMPLE MEANS TESTED PROGRAMS

A means test is a determination of whether an individual or family is eligible for government assistance, based upon whether the individual or family possesses the means to do without that help.

(EAEDC) Emergency Aid to the Elderly, Disabled, & Children – provides assistance to those unable to work due to a physical or mental incapacity which has lasted or will last at least 60 days & meets the Department established medical standards for disability; over 65 waiting for SSI payments to begin or if found ineligible for SSI, if all other EAEDC eligibility requirements are met; caring for a child living in the home & not related to the individual; participating in a Mass. Rehabilitation Commission program; or required in the home to care for an incapacitated individual who would have to be institutionalized if someone does not provide the care in the home.

(LIHEAP/SMOC) Low Income Home Energy Assistance Program - provides eligible households with help in paying a portion of winter heating bills.

Public / Subsidized Housing - If you live in **public housing**, the housing authority owns your building & is your landlord. In a few cases, a private company may manage the building for the housing authority or may be part of the ownership, but the building is still controlled by the housing authority.

If you live in **subsidized housing**, the housing authority is **not** your landlord. Subsidized housing is owned & operated by private owners who receive subsidies in exchange for renting to low- & moderate-income people. Owners may be individual landlords or for-profit or nonprofit corporations.

Supplemental Nutrition Assistance Program (SNAP) - The Department of Transitional Assistance (DTA) administers SNAP benefits. SNAP provides a monthly benefit to buy nutritious foods. To receive SNAP, you must be low income and be a US citizen or legal noncitizen (restrictions apply). Eligibility for SNAP benefits depends on financial and nonfinancial criteria.

(SSD, SSDI OR SSI) Social Security Disability, Supplemental Security Disability Benefit, or Supplemental Security Income – Benefits are for the disabled and or elderly with little to no income.

(TAFDC) Transitional aid to Families with Dependent children - Families with children can get TAFDC if their income is low enough. TAFDC includes monthly cash payments, a yearly clothing allowance for each child, & payments for child care if the adult in the family is working or in an approved education & training program.

Veterans – Chapter 115, Dick Krug Town of Concord's Veterans Coordinator may call for benefits approval.

Fiscal Year 2020
Low-Income Home Energy Assistance Program (LIHEAP)
Income Eligibility and Benefit Levels

Family Size (# of people in the household)	100% of Federal Poverty Level	125% of Federal Poverty Level	150% of Federal Poverty Level	175% of Federal Poverty Level	200% of Federal Poverty Level	60% of Estimated State Median Income
1	\$ 12,490	\$ 15,613	\$ 18,735	\$ 21,858	\$ 24,980	\$ 37,360
2	\$ 16,910	\$ 21,138	\$ 25,365	\$ 29,593	\$ 33,820	\$ 48,855
3	\$ 21,330	\$ 26,663	\$ 31,995	\$ 37,328	\$ 42,660	\$ 60,351
4	\$ 25,750	\$ 32,188	\$ 38,625	\$ 45,063	\$ 51,500	\$ 71,846
5	\$ 30,170	\$ 37,713	\$ 45,255	\$ 52,798	\$ 60,340	\$ 83,341
6	\$ 34,590	\$ 43,238	\$ 51,885	\$ 60,533	\$ 69,180	\$ 94,837
7	\$ 39,010	\$ 48,763	\$ 58,515	\$ 68,268	\$ 78,020	\$ 96,992
8	\$ 43,430	\$ 54,288	\$ 65,145	\$ 76,003	\$ 86,860	\$ 99,147
9	\$ 47,850	\$ 59,813	\$ 71,775	\$ 83,738	\$ 95,700	\$ 101,303
10	\$ 52,270	\$ 65,338	\$ 78,405	\$ 91,473	\$ 103,458	\$ 103,458
11	\$ 56,690	\$ 70,863	\$ 85,035	\$ 99,208	\$ 105,614	\$ 105,614
12	\$ 61,110	\$ 76,388	\$ 91,665	\$ 106,943	\$ 107,769	\$ 107,769
13	\$ 65,530	\$ 81,913	\$ 98,295	\$ 109,924	\$ 109,924	\$ 109,924
14	\$ 69,950	\$ 87,438	\$ 104,925	\$ 112,080	\$ 112,080	\$ 112,080
15	\$ 74,370	\$ 92,963	\$ 111,555	\$ 114,235	\$ 114,235	\$ 114,235
16	\$ 78,790	\$ 98,488	\$ 118,185	\$ 118,185	\$ 118,185	\$ 118,185
17	\$ 83,210	\$ 104,013	\$ 124,815	\$ 124,815	\$ 124,815	\$ 124,815
Homeowners and Non-Subsidized Housing Tenants						
Deliverable Fuel (Oil, Propane, Kerosene & Other)	\$1,140	\$1,003	\$883	\$777	\$777	\$664
Utility and Heat- Included-in-Rent	\$905	\$796	\$701	\$617	\$617	\$554
High Energy Cost Supplement	\$200	\$180	\$160	\$140	\$140	\$120
Subsidized Housing Tenants						
Deliverable Fuel (Oil, Propane, Kerosene & Other)	\$800	\$700	\$620	\$545	\$545	\$484
Utility and Heat- Included-in-Rent	\$635	\$555	\$490	\$430	\$430	\$387
High Energy Cost Supplement	\$200	\$180	\$160	\$140	\$140	\$120
High Energy Cost Supplement (HECS) Thresholds - TBD						

Note: Contact DHCD to determine eligibility for a family of 18 and above.

Sources (Income Level): "Annual Update of the HHS Poverty Guidelines, *Federal Register* 84 No. 22 (1 Feb 2019): 1167-1168 and
"State Median Income Estimates", USHHS, OCS, DEA, *LIHEAP-IM-2019-02*

08/09/19